

User's Guide

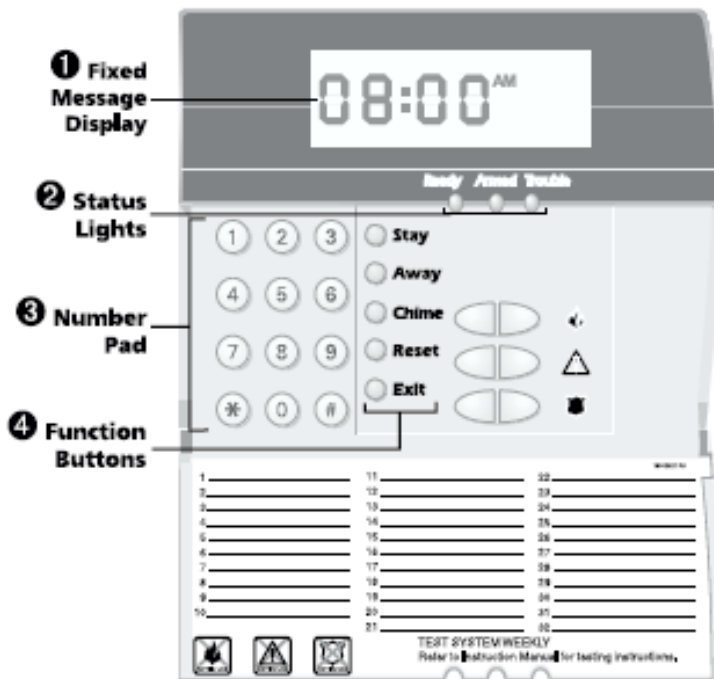
Troubleshooting

DSC[®]
Power 864[™]

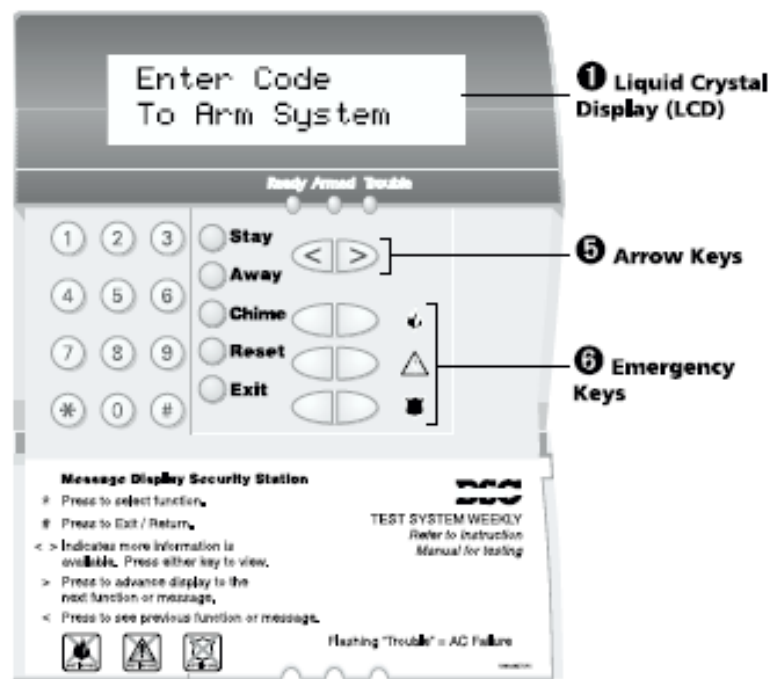
S E C U R I T Y S Y S T E M

Keypad Buttons & Lights

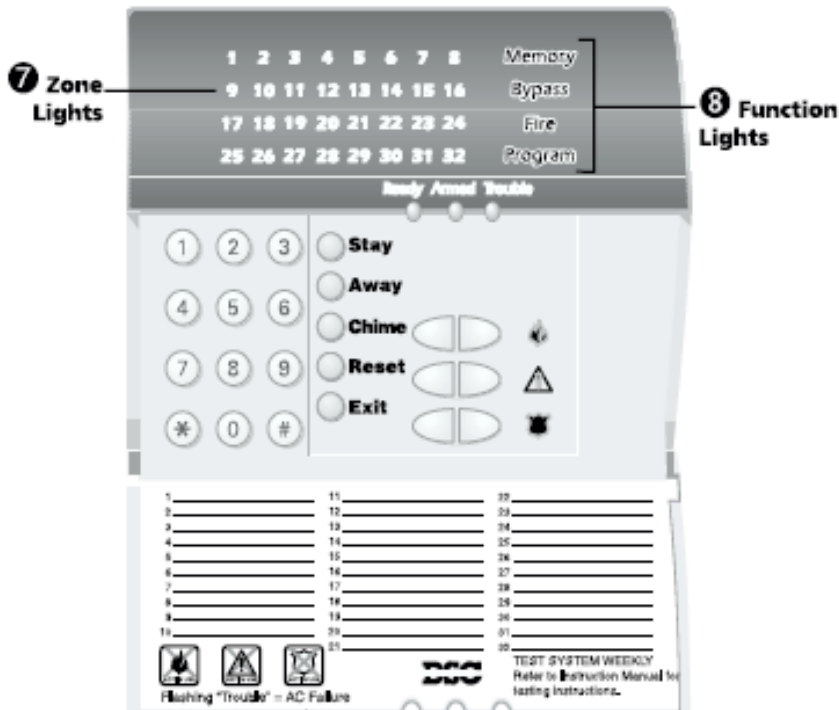
LCD5501Z Keypad



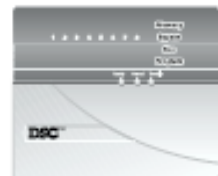
LCD5500Z Keypad



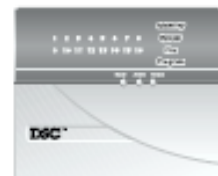
PC5532Z (LED) Keypad



PC5508Z



PC5516Z



Your installer may have installed one of these LED keypads if you have 16 or fewer zones on your system. These keypads operate in the same way as the PC5532 keypad.

Identifying Trouble Conditions

Your system continuously checks for a number of possible trouble conditions. If one of these trouble conditions occurs:

- the Trouble indicator will be ON until the trouble is fixed;
- the keypad will beep twice every 10 seconds until you press any key;
- if AC power is lost, the Trouble LED will flash and the keypad buzzer will not sound.

NOTE: A Trouble condition reduces the level of security your system is designed to provide. Call your installing company for service.

Viewing Troubles with an LCD5500Z keypad

1. Press *******2**. The keypad will display "View Trouble" < > "Trouble Message".
2. Use the **<****>** keys to scroll through the troubles present on the system.
3. If the keypad shows a "*" beside the trouble message, more information is available. Press ***** to see the rest of the trouble message.
4. To exit trouble viewing, press **#**.

Viewing Troubles With a PC55XXZ or LCD5501Z Keypad

1. Press *******2**. On PC55XXZ keypads, one or more zone lights will turn ON, to indicate which trouble conditions are present. On the LCD5501Z keypad, one or more of the eight trouble/programming indicators will turn ON:

Indicator	Type Of Trouble
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- | | |
|---|---|
| 1 | Service required. Call your installation company for service. Press [1] and one or more of the indicators corresponding to the following system troubles will turn ON:
1. Low Battery
2. Bell Circuit Trouble
3. General System Trouble
4. General System Tamper
5. General System Supervisory
6. Not used
7. PC520X Low Battery
8. PC520X AC Failure |
| 2 | AC power lost. |
| 3 | Telephone line trouble. |
| 4 | The system has failed to communicate with the central station. |
| 5 | Zone fault. Press [5]. On PC55XXZ keypads, the zone light(s) corresponding to the zones with faults will turn ON, provided the corresponding zone light is available on the keypad. On LCD5501Z keypads, the keypad display will scroll through the numbers of zones with faults. |
| 6 | Zone tamper. Press [6]. On PC55XXZ keypads, the zone light(s) corresponding to the tampered zones will turn ON, provided the corresponding zone light is available on the keypad. On LCD5501Z keypads, the keypad display will scroll through the numbers of tampered zones. |
| 7 | Low zone battery. This trouble is generated when a wireless device has a low battery. This trouble only applies if you have wireless devices installed on your system. Press [7] one, two, or three times to view which devices are experiencing battery failure. The following will occur:
Keypad beeps: Keypad displays:
Press [7]1 Zones with low batteries
Press [7] again2 Handheld keypads with low batteries
Press [7] again3 Wireless keys with low batteries. |
| 8 | Loss of time on system clock. To set the system time, follow the instructions in "Setting the Time and Date" on page 21. |

2. To exit trouble viewing, press **#**.