PC1616/PC1832/PC1864 v4.2
User Manual
Troubleshooting
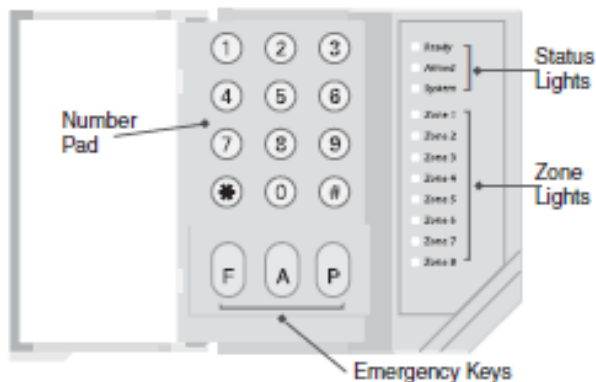
DSC®

PowerSeries™
S E C U R I T Y   S Y S T E M

PowerSeries System Keypads

PC1555RKZ

Number Pad

Emergency Keys

Status Lights

Zone Lights

PK5508/PK5516/RFK5508/RFK5516

PK5500/PK5501/RFK5500/RFK5501

Stay
Away
Chime
Reset
Quick Exit

LED5511

LCD5511

Display

System Lights

Number Pad
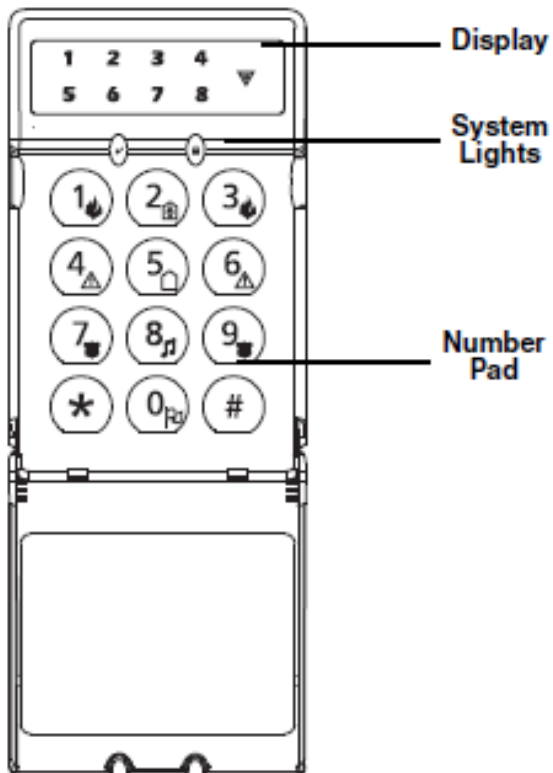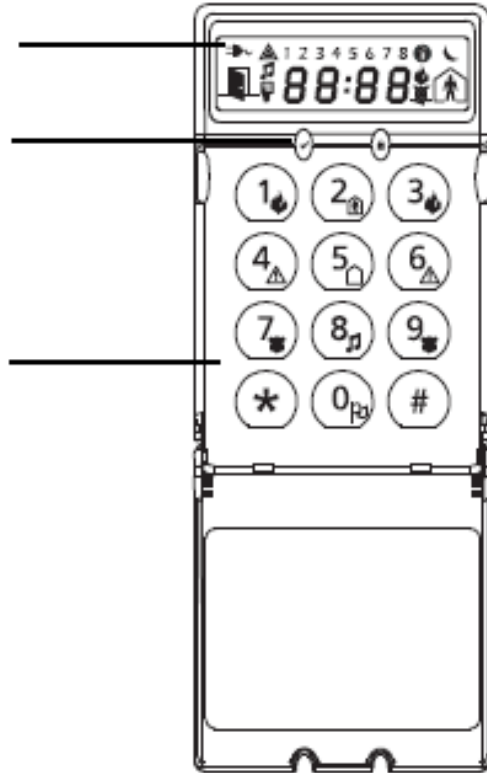
Trouble Conditions

When a trouble condition is detected, the Trouble (⚠) or System indicator will turn on, and the keypad will beep every 10 seconds. Press the (#) key to silence the beeps. Press (✱)(2) to view the trouble condition. The Trouble (⚠) or System indicator will flash. The corresponding trouble will be represented by numbers 1-8.

LED/ DIGIT	Trouble Condition	Comments	Action
1	Service Required (Press [1] for more information)	(1) Low Battery (2) Bell Circuit (3) System Trouble (4) System Tamper (5) Module Supervision (6) RF Jam Detected (7) PC5204 Low Battery (8) PC5204 AC Failure	Call for service
2	Loss of AC Power	If the building and/or neighbourhood has lost electrical power, the system will continue to operate on battery for several hours.	Call for service
3	Telephone Line Fault	The system has detected that the telephone line is disconnected.	Call for service
4	Failure to Communicate	The system attempted to communicate with the monitoring station, but failed. This may be due to Trouble 3.	Call for service
5	Sensor (or Zone) Fault	The system is experiencing difficulties with one or more sensors on the system. Press 6 to display the zone.	Call for service
6	Sensor (or Zone) Tamper	The system has detected a tamper condition with one or more sensors on the system.	Call for service
7	Sensor (or Zone) Low Battery	If the system has been equipped with wireless sensors, one or more has reported a low battery condition.	Call for service
8	Loss of Time & Date	If complete power was lost (AC and Battery), the time and date will need to be re-programmed.	Re-program Time & Date (page 6)

Trouble Menu Acknowledgement

If the Arming Inhibit for All Troubles features is enabled. Trouble Menu Acknowledgement may be used. To use this feature while in the Trouble Menu ((✱)(2)), press (9) to acknowledge and override the existing troubles, so the system can be armed. An override event will also be generated and logged, thus identifying the user. To override open zones, use the Zone Bypass feature ((✱)(1)).