
Troubleshooting

AC POWER FAILURE

Your CPU has an emergency back-up battery that can last 48 to 72 hours during a power failure. When the power returns the batteries will automatically recharge themselves.

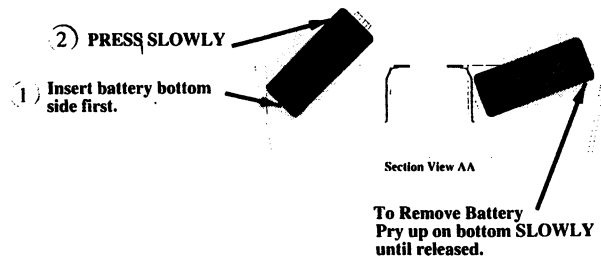
During an AC power failure the Power Light will flash on and off to indicate the back-up battery is functioning properly. After about 15 minutes without AC power, the rest of the display will go blank to conserve the battery power.

If you want to know your protection level during a power failure, simply press the Status button. The display will light momentarily and the protection level status beeps will sound.

SMOKE SENSOR LOW BATTERY INDICATION

The ITI Smoke Sensor contains its own low battery detector and annunciator. A low battery condition will cause the Smoke sensor's annunciator to beep. (The smoke sensor low battery beeping may occur before the CPU display shows a low battery condition.) *Low batteries should be replaced immediately as failure to do so will adversely affect the smoke sensor's ability to function properly.*

NOTE: Replace batteries one at a time. Failure to do so will require your servicing dealer to reprogram the smoke sensor.



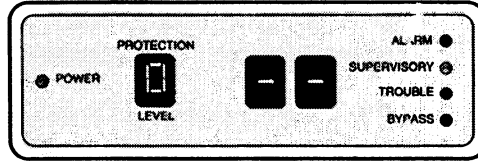
DISRUPTED TELEPHONE SERVICE

When your security system is monitored by a Central Monitoring Station, your CPU will be connected to your phone system. In the event you should find that your telephone does not work, unplug the SX-V from its special phone jack. If your telephone still does not work, the problem is in the telephone system and not with your SX-V System.

WARNING! The SX-V must be plugged back into its special phone jack to provide alarm communications.

SUPERVISORY CONDITIONS

This condition indicates that your CPU has not heard from sensor(s) in 12 hours. An example of CPU display is shown below.

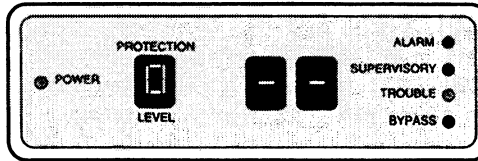


Put CPU in sensor test mode (access code 9). This will clear supervisory condition, however, this condition may return. (call for service)

TROUBLE CONDITIONS

A trouble condition indicates one of two situations depending on type of sensor, smoke sensors or intrusion type sensors.

An example of a CPU display is shown below.



For smoke sensors this indicates a weak battery in the smoke detector which should be replaced.

NOTE: Replace batteries one at a time. Failure to do so will require your servicing dealer to reprogram the sensor.

For intrusion type sensors this may indicate that the sensor's cover is off. Replace the cover and then open and close the window or door. If the trouble condition doesn't clear, call for service.

WIRELESS INTERIOR SIREN (WIS)

If your WIS beeps once ever 60 seconds this indicates a weak backup battery in the WIS, which should be replaced. Once the battery is replaced and your WIS is returned to the electrical outlet, press status on a touchpad. Your WIS should respond with a number of beeps which corresponds to the protection level your CPU is currently set to.

If alarm tones continue from WIS even after several disarming attempts, carefully remove the WIS from electrical outlet and open the battery compartment on back of the WIS and remove the backup battery. This procedure will stop the WIS from sounding, however, your servicing dealer should be notified to correct this situation.